

## APPENDIX 2

<b>CHALLENGE REASONS AGAINST PCN ISSUED IN YARM HIGH STREET</b>
<b>Reason within Challenge - Did not understand</b>
1st time in Yarm - Disc set to Departure time
Didn't know - Discs not easily available
Set Disc to Departure Time
1st Time visitor - Did not know about disc system
Visitor to Area - Didn't know where to get a disc when the library was closed
Child changed time on disc
Visitor to Area - Set Disc to Departure Time
Set Disc to Wrong Time
1st Time Parked in Area - Set Disc to Departure Time
Didn't understand about disc zone and need for a disc
Set wrong time on disc - after going to purchase one
Out of Area - Looked for P&D machine - no info about need for a disc
Out of Area - Looked for P&D machine - did not know what disc system was
Out of Area - Looked for P&D machines - Not enough info on the disc zone or where to obtain one
Failed to set correct time on disc - resident of Yarm
Out of Area did not know about a disc zone
Forgot to display disc
Failed to set correct time on disc - regular visitor
Put wrong arrival time
Not very good at English did not know what a disc zone was - did not realise had to set disc at arrival time
Meeting over ran
<b>Reason within Challenge - Disc Overstay</b>
2 hours not long enough
No reason - just challenge legality of the signs
Disc set incorrect due to clocks going forward
Works in shop in High Street - lost track of time

<b>Reason within Challenge - Other</b>
Disc Fell off Dashboard - Showed valid disc to CEO
Forgot to display disc
Disc fell from view - driver returned showed CEO valid disc
Forgot to display disc - resident of Yarm
Disc fell off due to parking on a steep slope
Forgot disc - but challenge on legality of sign
Thought the bay was a marked bay
Made mistake did not know it was a disabled bay
Disc set from 5pm the previous night - due to being ill
No - disc showed CEO valid blue badge
The dog ate the disc